



**Levitas**  
SOLUTIONS





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# Introduction

At Levitas Solutions we have built partnerships with the worlds leading telecoms vendors so can offer ‘best-in-class’ solutions for small business to enterprise.

With traditional ISDN telephony being phased out in the UK by 2025, many companies are turning to IP Voice to deliver a seamless, trusted environment.

At Levitas Solutions we will start from the ground up and provide details on Fibre and Ethernet connections, based on number of users to determine upload speeds are enough to suit.

We then build the VoIP solution based on your company requirements, so our VoIP Solution is not only competitive, but scalable and user friendly, all fully supported both now and in the future.



## Levitas VoIP Hosted Solution

Fully cloud-based, our Levitas VoIP service offers you so much more than a traditional telephone system, giving you an easier and more cost-effective way to manage all your telephony with an enterprise-grade range of functionality.

A close-up photograph of a person's hand holding a grey telephone receiver. The hand is positioned over a dark grey or black telephone keypad. The background is slightly blurred, showing more of the phone's base and the keypad. The overall lighting is soft and natural.

## Why Levitas VoIP?

Are you a new business or one that is relocating or upscaling, or a larger business needing high end calling features?

Our solution is great at cutting costs for your business communications needs, and comes fully loaded with a host of premium PBX features which only high-end phone systems previously could offer.

Call recording is a feature that is hugely cost-effective in the cloud, with cloud storage now cheaper than ever, calls can be recorded for training or legal purposes.

You can also receive premium features and the tools to be successful and improve your infrastructure, enabling a connected workforce from any location.



# Your Hosted Solution

Our VOIP solution is based on Freeswitch architecture. Developed in-house offering the opportunity for branding and CRM integration. Our system is a fully managed service hosted on Amazon Web Services with dedicated support.

We offer full access to our technical support help-desk which operates rapid response service levels. Queries can also be easily escalated via our instant chat service available right from your own branded portal. Additionally, a hotline number can be offered for a dedicated service for urgent enquires.

We provide a comprehensive provisioning and configuration service for all PBX administration tasks. The help-desk can also be used for add-hoc training sessions and time sensitive deployment and escalations.



# Features you can setup and manage in the cloud

## Standard features include:

- Voicemail with Voicemail to email
- Auto attendant
- Advanced hunt groups
- CTI (click to dial)
- Call reporting
- Call recording and Storage
- Wallboard Functionality
- Smartphone App







# Standard Features

- Call Block
- A list of numbers from which to block calls
- Call Broadcast (Basic Outbound Dialler)
- Call Centres
- Call Recording + Logging
- Call Flows
- Conference
- Contacts
- Fax Server
- Find Me Follow Me
- IVR / Auto Attendant
- Phrases
- Music on Hold
- Hunt Groups and Ring Groups with queues
- Time conditions / Holiday scheduling
- Reception Console
- Call Detail Records Statistics and MI (User level -based MI)



# Advanced Features

- CRM integrations
- Rest API
- Custom Softphone
- Separate tenant custom branding
- Report building and scheduling



# Benefits

- Secure - built in business continuity and disaster recovery with call rerouting
- Reliable - guaranteed 99.9% uptime backed by our SLA
- Scalable - easy to add and remove users
- No hardware - complete PBX functionality without the hardware
- Enhanced mobility through seamless remote operation
- Attractive payment terms including a new handset
- Easy monthly budgeting with generous call bundle
- Simple, clear pricing
- Wide range of features
- Training provided





## FAQ's

- **Q: What is VoIP**

- A: Simply using the internet to make and receive calls as opposed to traditional telephone PSTN or ISDN Lines.

- **Q: How does it work**

- A: VoIP converts your voice into data and uses internet protocol to send that data.

- **Q: Can I keep all my existing phone numbers**

- A: yes, we port all the numbers you require into the cloud to work with the VoIP system

- **Q: What do I need to use VoIP**

- A: High speed internet and an IP Phone or softphone which is a program to allow you to make calls from a computer.

- **Q: Do I need any update to our internal network for the VoIP phones to work**

- A: No, the VoIP handset will plug into your existing voice and data network, we can also install new extensions if required.

## Yealink T19P E2 Handset

### Entry level SIP Phone

#### Key Features

- 132 x 64-pixel graphical LCD
- Single VoIP account
- Dual 10/100 Ethernet Ports, integrated PoE
- Full-duplex speakerphone
- Headset Port
- Wall mountable
- XML remote phonebook

Download the product datasheet - [HERE](#)





## Yealink T41s Handset

### Executive SIP Phone

#### Key Features

- 10/100Mb Ethernet
- 2.7" greyscale graphical backlit LCD
- HD Voice: HD Codec, HD speaker, HD handset
- 6 VoIP accounts, BLF/BLA, IPV6, Open VPN
- USB 2.0
- T4S Unified firmware and auto-provisioning
- Hearing Aid Compatible

Download the product datasheet - [HERE](#)



## Yealink T46s Handset

### Professional SIP Phone

#### Key Features

- Dual port Gigabit Ethernet, Power over Ethernet
- 4" x 3" TFT colour display with backlight
- HD Voice: HD Codec, HD speaker, HD handset
- 16 VoIP accounts, BLF/BLA, IPV6, Open VPN
- Supports Bluetooth Headsets & WiFi dongle
- T4S Unified firmware and auto-provisioning
- USB call recording
- Hearing Aid Compatible

Download the product datasheet - [HERE](#)





## Yealink T49G Handset

- Premium Level SIP Phone
- Full-HD 1080p30 video call
- 8" 1280x800 capacitive touch screen IPS LCD
- Up to 16 VoIP accounts
- Built in Wi-Fi & Bluetooth
- USB ports for media & storage applications

Download the product datasheet - [HERE](#)



## Yealink W56G Dect Handset

- High-end ID design
- Up to 4 simultaneous voice calls
- Up to 5 DECT cordless handsets
- 2.4" 240x320 colour screen with intuitive user interface
- Up to 30 hours talk time, up to 400 hours standby time
- Quick charging: 10 minutes for 2 hours talk time
- USB charger cradle & headset connection

Download the product datasheet - [HERE](#)



## Yealink CP960 Conference Phone

- Premium HD Conference Phone
- Optimal HD audio, full duplex technology
- Yealink Noise Proof Technology
- 5-way conference call
- 5-inch multi-touch screen with 720 x 1280 resolution
- Built in Wi-Fi & Bluetooth
- Connect to PC via USB Micro-B port

Download the product datasheet - [HERE](#)





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